

September 28, 2011



Valued Clients:

Visa and MasterCard have just announced that their bank interchange rates will be raised by approximately 250% for a typical vending transaction effective **October 1, 2011**. **Canteen was only notified of this increase** on September 27, 2011, leaving us little time to respond.

USA Technologies is the leading cashless solution provider in the vending industry. The increase in interchange rates for small purchases has forced them to make the difficult decision **to temporarily stop accepting any bank debit/check and prepaid cards with the Visa and MasterCard logo**. **Canteen will gladly continue to accept all types of credit cards, including Visa, MasterCard, American Express and Discover cards, as well as any American Express and Discover pre-paid cards**. **To learn more about how the increase in interchange rates is affecting the entire vending industry click here: [Wall Street Journal](#)**

Canteen is diligently working with USAT, Visa, and Mastercard to resolve the situation as soon as possible so that our machines can once again accept debit cards. Our intention is to ensure that the inability to use these debit cards is temporary. As we work toward reinstating the use of Visa and Mastercard debit cards in our machines, we will keep you informed of our progress in addition to alternative long term options.

We understand the importance of immediately informing your customers of this change in service and the underlying reasons. To this end, we currently are preparing decals for your machines notifying your customers that the machines will only accept credit cards, cash and coins.

Included with this letter is a sample of the decal that will be available for your machines, as well as an FAQ document addressing relevant questions concerning the interchange rate increase. Please contact your local Canteen Customer Service Manager or District General Manager if you have additional questions.

We sincerely regret the inconvenience this change in service has caused to your business.

Sincerely,

Dennis Hogan, CEO

Steve Luccia, CFO

